Knowledge Management: Predictions for 2019

KMWorld

As 2018 slips into the rear view mirror, knowledge management and information technology executives are looking to the future. Here, they reflect on the changes ahead in 2019 spanning AI, content management, blockchain, process automation, and more.

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Dr. Jans Aasman was quoted:

Digital immortality will be possible via AI knowledge graphs: We'll see the first examples of digital immortality in 2019 in the form of AI digital personas for public figures. The combination of artificial intelligence and semantic knowledge graphs will be used to transform the works of scientists, technologists, politicians, and scholars like Noam Chomsky into an interactive response system that uses the person's actual voice to answer questions. AI digital personas will dynamically link information from various sources—such as books, research papers, notes and media interviews—and turn the disparate information into a knowledge system that people can interact with digitally. These AI digital personas could also be used while the person is still alive to broaden the accessibility of their expertise. — Jans Aasman, CEO of Franz

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