

How AI Boosts Human Expertise at Wolters Kluwer

On balance, there will be some jobs lost to artificial intelligence, and you can also expect AI to create other jobs. But at the global information services company Wolters Kluwer, AI is being infused into expert systems in a bid to augment lawyers, accountants, and other professionals with superior decision-making abilities.

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Thousands of companies around the world rely on Wolters Kluwer's practice management software to automate core aspects of their businesses. That includes doctor's offices that use its software make healthcare decisions in a clinical setting, corporate law offices that use its software to understand M&A activities, and accounting firms that use its software to craft tax strategies for high net-worth clients.

The dispensation of expert advice has always been Wolters Kluwer's business model, whether through books stuffed with actuarial tables or through hand-written rules carefully coded into its software. So it's no surprise that the company today is turning to powerful AI technology to take its expert systems to the next level...

"We're providing this live feedback. As you're typing, we're providing question and suggestions for you live," said Greg Tatham CTO Global Platforms. "AllegroGraph gives us a

performant way to be able to just work our way through the whole knowledge model and come up with suggestion to the user in real time."

To read the full article, see [here](#)